

# REGISTRATION

(PLEASE PRINT)

## ADVANCED ACUPUNCTURE, Inc.

622 W. Duarte Road, Suite 204  
Arcadia, CA 91007  
(626) 462-9821  
Fax: (626) 462-9823

1260 15th St., Suite 601  
Santa Monica, CA 90404  
(310) 458-2848  
Fax: (310) 458-2899

Date \_\_\_\_\_ Home Phone (\_\_\_\_) \_\_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_

### PATIENT INFORMATION

Name \_\_\_\_\_  
Last Name First Name Middle Initial SS/HIC/Patient ID # \_\_\_\_\_  
Address \_\_\_\_\_ E-mail \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Sex ☐ M ☐ F Age \_\_\_\_\_ Birthdate \_\_\_\_\_  
☐ Married ☐ Widowed ☐ Single ☐ Minor  
☐ Separated ☐ Divorced ☐ Partnered for \_\_\_\_\_ years  
Patient Employer/School \_\_\_\_\_ Occupation \_\_\_\_\_  
Employer/School Address \_\_\_\_\_ Employer/School Phone (\_\_\_\_) \_\_\_\_\_  
Whom may we thank for referring you? \_\_\_\_\_  
In case of emergency who should be notified? \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

### PRIMARY INSURANCE

Person Responsible for Account \_\_\_\_\_  
Last Name First Name Middle Initial  
Relation to Patient \_\_\_\_\_ Birthdate \_\_\_\_\_ Soc. Sec. # \_\_\_\_\_  
Address (If different from patient's) \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Person Responsible Employed by \_\_\_\_\_ Occupation \_\_\_\_\_  
Business Address \_\_\_\_\_ Business Phone (\_\_\_\_) \_\_\_\_\_  
Insurance Company \_\_\_\_\_  
Contract # \_\_\_\_\_ Group # \_\_\_\_\_ Subscriber # \_\_\_\_\_  
Names of other dependents covered under this plan \_\_\_\_\_

### ADDITIONAL INSURANCE

Is patient covered by additional insurance? ☐ Yes ☐ No  
Subscriber Name \_\_\_\_\_ Birthdate \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Address (If different from patient's) \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Subscriber Employed by \_\_\_\_\_ Business Phone (\_\_\_\_) \_\_\_\_\_  
Insurance Company \_\_\_\_\_ Soc. Sec. # \_\_\_\_\_  
Contract # \_\_\_\_\_ Group # \_\_\_\_\_ Subscriber # \_\_\_\_\_  
Names of other dependents covered under this plan \_\_\_\_\_

### ASSIGNMENT AND RELEASE

I certify that I, and/or my dependent(s), have insurance coverage with \_\_\_\_\_ and assign directly to  
Name of Insurance Company(ies)  
Dr. \_\_\_\_\_ all insurance benefits, if any, otherwise payable to me for services rendered. I understand  
that I am financially responsible for all charges whether or not paid by insurance. I authorize the use of my signature on all insurance submissions.  
The above-named doctor may use my health care information and may disclose such information to the above-named Insurance Company(ies) and  
their agents for the purpose of obtaining payment for services and determining insurance benefits or the benefits payable for related services. This  
consent will end when my current treatment plan is completed or one year from the date signed below.

Signature of Patient, Parent, Guardian or Personal Representative

Date

Please print name of Patient, Parent, Guardian or Personal Representative

Relationship to Patient



ADVANCED ACUPUNCTURE, INC  
622 W. DUARTE RD SUITE 204  
ARCADIA, CA 91007

1260 15<sup>TH</sup> ST SUITE 601  
SANTA MONICA, CA 90404

## Health Questionnaire

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Date: \_\_\_\_\_

History of present illness:

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History of past illness, circle any childhood disease you have had:

(1) Measles (2) Mumps (3) Rubella (4) Chickenpox (5) Tuberculosis (6) Other \_\_\_\_\_

Have you had any serious medical illness? \_\_\_\_\_

If yes, list them \_\_\_\_\_

Do you have any allergies? \_\_\_\_\_

Family History: Father: Age \_\_\_\_\_ Health: \_\_\_\_\_

Mother: Age \_\_\_\_\_ Health: \_\_\_\_\_

Spouse: Age \_\_\_\_\_ Health: \_\_\_\_\_

Children: Age \_\_\_\_\_ Health: \_\_\_\_\_

Social History:

Do you drink alcoholic beverages? \_\_\_\_\_ If yes, how much? \_\_\_\_\_ How long? \_\_\_\_\_

Do/did you smoke? \_\_\_\_\_ How many? \_\_\_\_\_ How long? \_\_\_\_\_ Quit when? \_\_\_\_\_

Vital Signs:

BP: \_\_\_\_\_ Temp: \_\_\_\_\_ Resp: \_\_\_\_\_ Pulse: \_\_\_\_\_

Tongue: Color: \_\_\_\_\_ Coating: \_\_\_\_\_

Pulse: Left: \_\_\_\_\_ Right: \_\_\_\_\_

## ACN Group, Inc. - Form PHQ-202

**Patient Name** \_\_\_\_\_ **Date** \_\_\_\_\_

**Patient Signature** \_\_\_\_\_ **Date** \_\_\_\_\_



## Patient Health Questionnaire - page 2

ACN Group, Inc PHQ-102

ACN Group, Inc. Use Only rev 3/27/2003

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

What type of regular exercise do you perform?

① None

② Light

③ Moderate

④ Strenuous

What is your height and weight?

Height

|      |  |        |
|------|--|--------|
|      |  |        |
| Feet |  | Inches |

Weight

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

lbs.

For each of the conditions listed below, place a check in the Past column if you have had the condition in the past. If you presently have a condition listed below, place a check in the Present column.

Past Present

- |                       |                       |                          |
|-----------------------|-----------------------|--------------------------|
| <input type="radio"/> | <input type="radio"/> | Headaches                |
| <input type="radio"/> | <input type="radio"/> | Neck Pain                |
| <input type="radio"/> | <input type="radio"/> | Upper Back Pain          |
| <input type="radio"/> | <input type="radio"/> | Mid Back Pain            |
| <input type="radio"/> | <input type="radio"/> | Low Back Pain            |
| <input type="radio"/> | <input type="radio"/> | Shoulder Pain            |
| <input type="radio"/> | <input type="radio"/> | Elbow/Upper Arm Pain     |
| <input type="radio"/> | <input type="radio"/> | Wrist Pain               |
| <input type="radio"/> | <input type="radio"/> | Hand Pain                |
| <input type="radio"/> | <input type="radio"/> | Hip/Upper Leg Pain       |
| <input type="radio"/> | <input type="radio"/> | Knee/Lower Leg Pain      |
| <input type="radio"/> | <input type="radio"/> | Ankle/Foot Pain          |
| <input type="radio"/> | <input type="radio"/> | Jaw Pain                 |
| <input type="radio"/> | <input type="radio"/> | Joint Swelling/Stiffness |
| <input type="radio"/> | <input type="radio"/> | Arthritis                |
| <input type="radio"/> | <input type="radio"/> | Rheumatoid Arthritis     |
| <input type="radio"/> | <input type="radio"/> | General Fatigue          |
| <input type="radio"/> | <input type="radio"/> | Muscular Incoordination  |
| <input type="radio"/> | <input type="radio"/> | Visual Disturbances      |
| <input type="radio"/> | <input type="radio"/> | Dizziness                |

Past Present

- |                       |                       |                             |
|-----------------------|-----------------------|-----------------------------|
| <input type="radio"/> | <input type="radio"/> | High Blood Pressure         |
| <input type="radio"/> | <input type="radio"/> | Heart Attack                |
| <input type="radio"/> | <input type="radio"/> | Chest Pains                 |
| <input type="radio"/> | <input type="radio"/> | Stroke                      |
| <input type="radio"/> | <input type="radio"/> | Angina                      |
| <input type="radio"/> | <input type="radio"/> | Kidney Stones               |
| <input type="radio"/> | <input type="radio"/> | Kidney Disorders            |
| <input type="radio"/> | <input type="radio"/> | Bladder Infection           |
| <input type="radio"/> | <input type="radio"/> | Painful Urination           |
| <input type="radio"/> | <input type="radio"/> | Loss of Bladder Control     |
| <input type="radio"/> | <input type="radio"/> | Prostate Problems           |
| <input type="radio"/> | <input type="radio"/> | Abnormal Weight Gain/Loss   |
| <input type="radio"/> | <input type="radio"/> | Loss of Appetite            |
| <input type="radio"/> | <input type="radio"/> | Abdominal Pain              |
| <input type="radio"/> | <input type="radio"/> | Ulcer                       |
| <input type="radio"/> | <input type="radio"/> | Hepatitis                   |
| <input type="radio"/> | <input type="radio"/> | Liver/Gall Bladder Disorder |
| <input type="radio"/> | <input type="radio"/> | Cancer                      |
| <input type="radio"/> | <input type="radio"/> | Tumor                       |
| <input type="radio"/> | <input type="radio"/> | Asthma                      |
| <input type="radio"/> | <input type="radio"/> | Chronic Sinusitis           |

Past Present

- |                       |                       |                              |
|-----------------------|-----------------------|------------------------------|
| <input type="radio"/> | <input type="radio"/> | Diabetes                     |
| <input type="radio"/> | <input type="radio"/> | Excessive Thirst             |
| <input type="radio"/> | <input type="radio"/> | Frequent Urination           |
| <input type="radio"/> | <input type="radio"/> | Smoking/Use Tobacco Products |
| <input type="radio"/> | <input type="radio"/> | Drug/Alcohol Dependence      |
| <input type="radio"/> | <input type="radio"/> | Allergies                    |
| <input type="radio"/> | <input type="radio"/> | Depression                   |
| <input type="radio"/> | <input type="radio"/> | Systemic Lupus               |
| <input type="radio"/> | <input type="radio"/> | Epilepsy                     |
| <input type="radio"/> | <input type="radio"/> | Dermatitis/Eczema/Rash       |
| <input type="radio"/> | <input type="radio"/> | HIV/AIDS                     |

### Females Only

- |                       |                       |                      |
|-----------------------|-----------------------|----------------------|
| <input type="radio"/> | <input type="radio"/> | Birth Control Pills  |
| <input type="radio"/> | <input type="radio"/> | Hormonal Replacement |
| <input type="radio"/> | <input type="radio"/> | Pregnancy            |
| <input type="radio"/> | <input type="radio"/> |                      |

### Other Health Problems/Issues

- |                       |                       |  |
|-----------------------|-----------------------|--|
| <input type="radio"/> | <input type="radio"/> |  |
| <input type="radio"/> | <input type="radio"/> |  |
| <input type="radio"/> | <input type="radio"/> |  |

Indicate if an immediate family member has had any of the following:

- ☐ Rheumatoid Arthritis   ☐ Heart Problems   ☐ Diabetes   ☐ Cancer   ☐ Lupus   ☐ \_\_\_\_\_

List all prescription and over-the-counter medications, and nutritional/herbal supplements you are taking:

|       |       |       |
|-------|-------|-------|
| _____ | _____ | _____ |
| _____ | _____ | _____ |

List all the surgical procedures you have had and times you have been hospitalized:

|       |       |       |
|-------|-------|-------|
| _____ | _____ | _____ |
| _____ | _____ | _____ |

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor's Additional Comments

|       |       |
|-------|-------|
| _____ | _____ |
| _____ | _____ |

Doctors Signature \_\_\_\_\_ Date \_\_\_\_\_





## INFORMED CONSENT AND DISCLOSURE

### Informed consent:

#### Acupuncture Provider

I hereby request and consent to acupuncture treatment and/or herbal supplement recommendations for me (or my legal charge) provided by my insurance contracted provider name above and/or other contracted provider who may treat me. I understand that the contracted provider will explain all known risk and complications, and I wish to rely on the contracted provider to exercise judgment during the course of the procedure, which the contracted provider determines is my best interest. I may request another person of my choice to be present in the treatment room during treatment

The Contracted provider has discussed with me the procedures listed below that may be used in my treatment. I have read the information below and understand the possible risk involved. I agree to the contracted provider's use of this treatment (if indicated).

1. **Acupuncture** is a safe and effective method of treatment. However, it can occasionally cause slight bleeding that usually resolved with pressing dry cotton on the spot where the skin is bleeding. It is also normal for the patient to have a temporary warm, tight, sore, or tingling sensation at the acupuncture site.
2. **Acupressure/TuiNa** involves rubbing, kneading, pressing, and stroking, ect., which may result in muscle soreness at the massage site that can last several days. This technique may require disrobing. I understand all attempts will be made to assure my privacy.
3. **Indirect Moxibustion** requires burning an herbal material near the skin or on an acupuncture needle. Every precaution is taken to prevent contact, but the possibility of skin contact and mild burns exist. We do not allow direct moxibustion where burning material contacts the skin
4. **Cupping** involves a localized suction produced by heating a small glass cup. There is a possibility of local bruising from suction and slight burning or blistering due to the heat involved in the technique.
5. **Gua Sha** involves scraping over a small are by using a smooth-edge instrument. There is a possibility that local bruising is likely to occur at the site where Gua Sha is performed.
6. **Tapping, Plum blossom, Bleeding, Pricking** all involve multiple needle pricks at a localized site. Slight bleeding and/or bruising at the treatment site is a likely occurrence. Only single-use needles are used in these procedures.
7. **Electrical Stimulation/TENS** uses microcurrent electricity to stimulate acupuncture points. A mild tingling sensation of electricity will be felt
8. **Treatment Using Control Points REN 1/DU 1.** In very rare cases, the contracted provider may recommend treatment using acupuncture points near the genital organs. If this is necessary, the contracted provider will notify me and will provide alternative treatment if I am uncomfortable with treatment using these points. I understand all attempt will be made to assure my privacy.

I have read, or have had read to me, the above consent, and have had the opportunity to ask questions and discuss this with my provider. I consent to the treatment that involved the above procedures for my present condition(s) and any future conditions. I have the right to refuse or discontinue any treatment at any time and understand that his refusal may affect the expected results.

**Authorization for Release of Medical Information:** I further understand that my contracted provider or acupuncture clinical services manager may need to contact my medical physician when the provider or acupuncture clinical services manager have identified that my condition needs to be co-managed with my medical doctors. The conditions that may require co-management include but not limited to; pregnancy related nausea, pain associated with Multiple Sclerosis, neuromusculoskeletal effects of stroke, pain/nausea related to cancer/tumor, chemotherapy related nausea, pain./nausea related to AIDS/ARC, pain or nausea related to surgery. This coordination of care intends to manage my health condition in my best interest and sure the optimal outcome of my acupuncture treatments. Therefore, I give my authorization to Advanced Acupuncture Inc., to contact my medical physician if/when necessary.

**Treatment of pediatric patients <3 years.** I understand that treatment of young children has some risk and should be coordinated with the child's physician. If I am signing for my child under the age of eighteen (18), I give my authorization to Advanced Acupuncture, Inc to contact my child's medical doctor if/when necessary

\_\_\_\_\_  
Patient Name (please print)

\_\_\_\_\_  
Patient ID number

\_\_\_\_\_  
Primary Care Physician (or specialist) Name

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Primary Care Physician (or specialist) Telephone

\_\_\_\_\_  
Date





## **INSURANCE BILLING AND FINANCIAL POLICY IN OUR OFFICE**

In an effort to keep our prices down and be as efficient as possible, our office has a policy of NOT accepting LIENS, and Third Party Insurance. However we will be more than happy to provide you with an estimate billing of your charges so that you can get reimbursed.

### **Personal Injury or Medpay**

After verification (pre-authorization), we will bill your medical coverage on your auto insurance for you. If at any time your insurance does not pay 100% of your services, you agree that you will be responsible for those charges at that time. During your treatment for a personal injury it is very important you keep all of your appointments. If at any time you are not seen by the doctor for a period of two or more months our office must consider your case a self release.

### **Health Insurance:**

After verification and/or receiving an authorization from your insurance company. We will bill your medical insurance as long as acupuncture is covered and as long as your diagnosis is covered. On the day of your visit you are responsible for any co-payments, co-insurances, and deductibles that you may have. During your treatment it is very important that you keep all of your appointments. If at any time you are not seen by the doctor for a period of two or more months our office must consider your case a self release.

### **Medicare**

We do not bill Medicare health insurance, because Acupuncture is not a covered benefit. You understand that you are 100% financially responsible for your account at the time of the services are rendered.

### **Missed Appointments**

In order for us to better accommodate our patients; we request a 24 hour cancellation notice for all appointments. If you miss appointments, there will be a \$25 fee for non-sufficient notice.

Payment will be due and payable at the time the services are rendered, or at which time the insurance company denies any portion of my bill

By signing below, I am acknowledging that I have read and understand the above information regarding the financial policies and insurance policies of this office and I take full responsibility for any balance that is due at the time of services. I also agree to keep my appointments as recommended by the doctor.

Patient signature: \_\_\_\_\_ Date: \_\_\_\_\_



- **Health Care Operations:** We may use and disclosure your protected health information for our health care operations, such as internal administration and planning that improve the quality and cost effectiveness of the care that we provide you. This also include uses and disclosures to:

- evaluate the quality and competence of our health care providers, medical assistant and other health care workers,
- identify health-related services and products that may beneficial to your health and then contact you about the services and products.

We may also disclose your protected health information to third parties to assist us in these activities, but only if they agree in writing to maintain the confidentiality of your health information. We may also disclose your protected health information to your other health care providers, to enable them to conduct their own quality reviews, compliance activities and other health care operations. If you are treated by us at a hospital, the hospital may provide you with a joint notice that will give you more information about privacy practices at that location.

In addition, AAI may use and disclose your protected information under the following circumstances:

- **Relatives, Caregivers and Personal Representatives:** Under appropriate circumstances, including emergencies, we may disclose your protected information to relative, caregivers or personal representatives who are with you or appear on your behalf. We may also need to notify such persons of your location in our facility and general condition. If you object to such disclosures, please notify your AAI health care provider.

- **Public Health Activities:** We may disclose your protected health information for the following public health activities:

- To report to public health authorities for the purpose of preventing or controlling disease, injury or disability;
- To report information to the U.S. Food and Drug Administration (FDA) about products and services under its jurisdiction; or
- To alert a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading a disease;

- **Victims of Abuse, Neglect or Domestic Violence:** If we reasonably believe that you are a victim of abuse, neglect or domestic violence, we may disclose your protected health information as required by law to a social services or other government agency authorized by law to receive such reports.

- **Health Oversight Activities:** We may disclose our protected health information to a health oversight agency that is charged with responsibility for ensuring compliance with the rules of government health programs



such as Medicare and Medicaid (for example, for fraud and abuse investigations).

- **Specialized Government Functions:** We may use and disclose your protected health information to units of the government with special functions, such as the U.S. military, under certain circumstances required by law.
- **Law Enforcement Officials, Judicial and Administrative Proceedings:** We may disclose protected health information to police or other law enforcement officials. We also may disclose protected health information in judicial or administrative proceedings, such as in response to a subpoena.
- **Coroners or Medical Examiners:** We may disclose protected information to a coroner or a medical examiner as required by law.
- **Health or Safety:** We may disclose protected health information to prevent a serious threat to your health and safety or the health and safety of the public or another person.
- **Marketing Activities:** We may provide you with marketing materials in a face-to-face encounter, without obtaining your authorization. We are also permitted to give you a promotional gift of nominal value, if we so choose, without obtaining your authorization. We will ask your permission before we use your health information for any other marketing activities.
- **Workers' Compensation:** We may disclose protected health information as authorized by and to the extent necessary to comply with laws relating to workers' compensation or other similar programs or as required under laws relating to workplace injury or illness.
- **As Required by Law:** We may disclose protected health information when required to do so by any other law not already referred to in the preceding categories.

**FOR ANY PURPOSE OTHER THAN THE ONES DESCRIBED ABOVE, WE  
MAY ONLY USE OR DISCLOSE YOUR PROTECTED HEALTH  
INFORMATION WHEN YOU GIVE US YOUR WRITTEN  
AUTHORIZATION.**

### **Your Rights Regarding Your Health Information**

**Rights to Request Access to Your Health Information:** You may request access to your medical record file and billing records maintained by us in order to inspect and request copies of the records. All requests for access must be made in writing. Under limited circumstances, we may deny you access to your records. If you would like access to your records, please obtain a record request form from your health care provider. If you request copies, we will charge you a reasonable fee for copies. We also will charge you for our postage costs, if you request that we mail the copies to you. If you are a parent or legal guardian of a minor, certain portions of the minor's medical record may not be accessible to you under California law.



**Right to Request Amendments to Your Health Information:** You have the right to request that we amend your health information maintained in your medical record file or billing records. If you wish to amend your records, please submit a written amendment request to AAI. We will comply with your request unless we believe that the information that would be amended is already accurate and complete or other special circumstances apply.

**Right to Revoke Your Authorization:** You may revoke (take back) any written authorization obtained by us for AAI and disclosure of your protected health information, except to the extent that we have taken action in reliance upon it. Your revocation must be in writing and sent to the AAI office where is indicated on your authorization.

**Right to An Accounting of Disclosures of Your Health Information:** Upon written request, you may obtain an accounting of certain disclosures of health information made by us (other than for treatment, payment or health care operations and for any disclosure made pursuant to your authorization.) The period of your request cannot exceed six years and does not apply to disclosures that occurred prior to April 14, 2003. If you request an accounting more than once during a twelve (12) month period, we will charge you reasonable fee.

**Right to Request how Information is Provided to You:** You may request, and we will try to accommodate, any reasonable written request for you to receive protected health information by alternative means of communication or at a different address or location.

**Right to Request Restrictions on the use of your Health Information:** You may request that we restrict the use of your protected health information. All requests for such restrictions must be made in writing. While we will consider a request for additional restrictions carefully, we are not required to agree to a requested restriction and it is AAI's general policy not to agree to such restrictions.

**Right to Change Terms of this Notice**

We may change the terms of this notice at any time. If we change this notice, we may make the new notice terms effective for all protected health information that we hold, including any information created or received prior to issuing the new notice. If we change this notice, we will post the revised notice in our practice areas.

**Further Information; Complaints**

If you would like additional information about your privacy rights, are concerned that we have violated your privacy rights or disagree with a decision that we made about access to protected health information, you may contact our office. You may also file written complaints with the Director, Office for Civil Rights of the U.S. Department of Health and Human Services. Upon request, they will provide you with the current address for the Director. We will not retaliate against you if you file a complaint with us or the Director.



Advanced Acupuncture, Inc  
622 W. Duarte Road Suite 204  
Arcadia, CA 91007

1260 15<sup>th</sup> St Suite 204  
Santa Monica, CA 90404



## **AGREEMENT TO NOTICE OF PRIVACY PRACTICES**

This notice is effective as of April 15<sup>th</sup>, 2012

I have read the Privacy Notice and Understand my rights contained in the notice.

BY way of my signature, I provide Advanced Acupuncture, Inc with my authorization and consent to use and disclose my protected health care information for the purposes of treatment, payment, and health care operations as describes in the Privacy Notice

\_\_\_\_\_  
Patient's Name(print)

\_\_\_\_\_  
Patient's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Authorized Facility Signature

\_\_\_\_\_  
Date



Advanced Acupuncture, Inc  
622 W. Duarte Road Suite 204  
Arcadia, CA 91007

1260 15<sup>th</sup> St Suite 204  
Santa Monica, CA 90404



## **DIRECTIONS TO OUR OFFICES**

Arcadia Medical Plaza  
622 W. Duarte Road Suite 204  
Arcadia, CA 91007

### **From Los Angeles Area:**

Go on the I-10 E. Take exit 26B for CA-19/Rosemead Blvd. Continue on the ramp and merge onto CA-19 N. Rosemead Blvd. Turn Right onto Duarte Road. Destination will be on the right.

### **From San Bernardino County**

Take the CA-210 W. Take exit 34 toward Myrtle Ave/ Monrovia, Merge onto E. Central Ave, Turn left onto S. Myrtle Ave. Turn right onto W. Duarte Rd. Destination will be on the left

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Santa Monica Medical Plaza  
1260 15th Street Suite 601  
Santa Monica, CA 90404

### **From Los Angeles Area:**

Take the US-101N toward I-110 N. Then Take exit 3 for I-110 S/Harbor FWY toward San Pedro. Merge onto CA-110 S/Harbor FWY. Take exit 21 to merge onto I-10 W. Take exit 1C for Cloverfield Blvd. Turn Right onto Cloverfield Blvd. Turn Left onto Santa Monica Blvd. Turn Right onto 15th St. Destination will be on the left.

### **From San Fernando Valley Area**

Take I-405 S. Take exit 55C for Wilshire Boulevard W. Merge onto Wilshire Blvd. Turn left onto 15th St. Destination will be on the right.



PATIENT NAME:

## ARBITRATION AGREEMENT

**Article 1: Agreement to Arbitrate:** It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as provided by California and federal law, and not by a lawsuit or resort to court process except as state and federal law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration. Further, the parties will not have the right to participate as a member of any class of claimants, and there shall be no authority for any dispute to be decided on a class action basis. An arbitration can only decide a dispute between the parties and may not consolidate or join the claims of other persons who have similar claims.

**Article 2: All Claims Must be Arbitrated:** It is also understood that any dispute that does not relate to medical malpractice, including disputes as to whether or not a dispute is subject to arbitration, as to whether this agreement is unconscionable, and any procedural disputes, will also be determined by submission to binding arbitration. It is the intention of the parties that this agreement bind all parties as to all claims, including claims arising out of or relating to treatment or services provided by the health care provider including any heirs or past, present or future spouse(s) of the patient in relation to all claims, including loss of consortium. This agreement is also intended to bind any children of the patient whether born or unborn at the time of the occurrence giving rise to any claim. This agreement is intended to bind the patient and the health care provider and/or other licensed health care providers, preceptors, or interns who now or in the future treat the patient while employed by, working or associated with or serving as a back-up for the health care provider, including those working at the health care provider's clinic or office or any other clinic or office whether signatories to this form or not.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the health care provider, and/or the health care provider's associates, association, corporation, partnership, employees, agents and estate, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress, injunctive relief, or punitive damages. This agreement is intended to create an open book account unless and until revoked.

**Article 3: Procedures and Applicable Law:** A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days, and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days thereafter. The neutral arbitrator shall then be the sole arbitrator and shall decide the arbitration. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees, witness fees, or other expenses incurred by a party for such party's own benefit. Either party shall have the absolute right to bifurcate the issues of liability and damage upon written request to the neutral arbitrator.

The parties consent to the intervention and joinder in this arbitration of any person or entity that would otherwise be a proper additional party in a court action, and upon such intervention and joinder, any existing court action against such additional person or entity shall be stayed pending arbitration. The parties agree that provisions of the California Medical Injury Compensation Reform Act shall apply to disputes within this arbitration agreement, including, but not limited to, sections establishing the right to introduce evidence of any amount payable as a benefit to the patient as allowed by law (Civil Code 3333.1), the limitation on recovery for non-economic losses (Civil Code 3333.2), and the right to have a judgment for future damages conformed to periodic payments (CCP 667.7). The parties further agree that the Commercial Arbitration Rules of the American Arbitration Association shall govern any arbitration conducted pursuant to this Arbitration Agreement.

**Article 4: General Provision:** All claims based upon the same incident, transaction, or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable legal statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence.

**Article 5: Revocation:** This agreement may be revoked by written notice delivered to the health care provider within 30 days of signature and, if not revoked, will govern all professional services received by the patient and all other disputes between the parties.

**Article 6: Retroactive Effect:** If patient intends this agreement to cover services rendered before the date it is signed (for example, emergency treatment), patient should initial here. \_\_\_\_\_. Effective as of the date of first professional services.

If any provision of this Arbitration Agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision. I understand that I have the right to receive a copy of this Arbitration Agreement. By my signature below, I acknowledge that I have received a copy.

**NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.**

(Date)

PATIENT SIGNATURE

X

(Or Patient Representative)

(Indicate relationship if signing for patient)

(Date)

OFFICE SIGNATURE

X

**ALSO SIGN THE INFORMED CONSENT ON REVERSE SIDE**



## ACUPUNCTURE INFORMED CONSENT TO TREAT

I hereby request and consent to the performance of acupuncture treatments and other procedures within the scope of the practice of acupuncture on me (or on the patient named below, for whom I am legally responsible) by the acupuncturist indicated below and/or other licensed acupuncturists who now or in the future treat me while employed by, working or associated with or serving as back-up for the acupuncturist named below, including those working at the clinic or office listed below or any other office or clinic, whether signatories to this form or not.

I understand that methods of treatment may include, but are not limited to, acupuncture, moxibustion, cupping, electrical stimulation, Tui-Na (Chinese massage), Chinese herbal medicine, and nutritional counseling. I understand that the herbs may need to be prepared and the teas consumed according to the instructions provided orally and in writing. The herbs may have an unpleasant smell or taste. I will immediately notify a member of the clinical staff of any unanticipated or unpleasant effects associated with the consumption of the herbs.

I have been informed that acupuncture is a generally safe method of treatment, but that it may have some side effects, including bruising, numbness or tingling near the needling sites that may last a few days, and dizziness or fainting. Burns and/or scarring are a potential risk of moxibustion and cupping, or when treatment involves the use of heat lamps. Bruising is a common side effect of cupping. Unusual risks of acupuncture include spontaneous miscarriage, nerve damage and organ puncture, including lung puncture (pneumothorax). Infection is another possible risk, although the clinic uses sterile disposable needles and maintains a clean and safe environment.

I understand that while this document describes the major risks of treatment, other side effects and risks may occur. The herbs and nutritional supplements (which are from plant, animal and mineral sources) that have been recommended are traditionally considered safe in the practice of Chinese Medicine, although some may be toxic in large doses. I understand that some herbs may be inappropriate during pregnancy. Some possible side effects of taking herbs are nausea, gas, stomachache, vomiting, headache, diarrhea, rashes, hives, and tingling of the tongue. I will notify a clinical staff member who is caring for me if I am or become pregnant.

While I do not expect the clinical staff to be able to anticipate and explain all possible risks and complications of treatment, I wish to rely on the clinical staff to exercise judgment during the course of treatment which the clinical staff thinks at the time, based upon the facts then known, is in my best interest. I understand that results are not guaranteed.

I understand the clinical and administrative staff may review my patient records and lab reports, but all my records will be kept confidential and will not be released without my written consent.

By voluntarily signing below, I show that I have read, or have had read to me, the above consent to treatment, have been told about the risks and benefits of acupuncture and other procedures, and have had an opportunity to ask questions. I intend this consent form to cover the entire course of treatment for my present condition and for any future condition(s) for which I seek treatment.

ACUPUNCTURIST NAME:

(Date)

PATIENT SIGNATURE

X

(Or Patient Representative)

(Indicate relationship if signing for patient)

**ALSO SIGN THE ARBITRATION AGREEMENT ON REVERSE SIDE**